



Mrs. Julie Lewis, Secretary

Our mission at Aqua is to deliver clean, safe, reliable drinking water to our customers. As a local leader, we're writing to inform you about an ongoing effort to protect the health and safety of your neighbors.

You may hear questions about our project to replace customer-owned lead and galvanized water pipes in Athens Borough and survey customer service lines in Athens Township, Sayre Borough, and South Waverly Borough. Aqua already treats drinking water for lead, but we are now replacing these aging pipes as an extra step in mitigating the risk to customers. Lead has been connected to serious health complications, especially in young children. You can learn more about lead in drinking water and steps you can take to minimize exposure by calling the Safe Drinking Water Hotline at (800) 426-4791, or by visiting the EPA website at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>.

To be clear, our drinking water meets all current regulatory standards for lead treatment, as shown by our water testing program, even before replacement of these service lines. Through Aqua's Lead Service Line Replacement Program we can replace customer-owned lead and galvanized service lines in your community. Service lines are split into two portions, a customer-owned portion and a utility-owned portion. The utility-owned portion extends from the water main in the street to the curb box/valve at the curb line/property line. The customer-owned portion extends from the curb box/valve at the curb line/property line to the customer's structure. The pipe replacements will be completed at **NO DIRECT COST** to the customer. A warranty will also be provided once the work is finished.

The project will begin on July 31th. We anticipate project completion within one year. We will make every effort to complete this work as soon as possible. The replacements and inspections will be done by local contractors and plumbers who will coordinate with customers to schedule the replacements and inspections. There will be minimal disruption for the community. Since the project mostly focuses on customer-owned pipes, most of the work will take place on the properties of the home or business owners. If necessary, any excavation of public sidewalks or streets will be repaired following the replacement project.

Please visit our project-specific webpage for more information. You'll find the link and QR code below.

<http://aquawater.com/athensslreplacement>



Thank you for all you do for our community.

Yours in community service,

A handwritten signature in black ink, appearing to read 'Scott Steffy', written in a cursive style.

Scott Steffy, P.E.

Lead Service Line Replacement Project Manager